

Supplier Quality Requirements

Quality Assurance Requirements:

Refer to associated Purchase Order for applicable classification and codes.

A) Standard Parts:

Standard parts (e.g., rivets, washers, bolts) that conform to established industry-wide or government specifications. Such specifications stipulate design, manufacturing, and uniform identification requirements, and are readily available to any persons or organizations with intent to manufacture these parts.

Reference Sections: 1.0, 2.0, 3.0, 6.0, 9.0, 10.0, 13.0, 15.0, 17.0, 20.0

Note: C of C per code 1.0 is preferred, however, documentation in accordance with Code 2 is acceptable.

B) Raw Materials:

Raw materials are bulk materials, chemical compounds, tubing, extrusions, etc. that are manufactured to a specification and provided in bulk form, then subsequently apportioned and formed or incorporated in whole or in part through a process to make a discrete part or assembly. Examples of raw materials include, but are not limited to: sheets of aluminum, thermoplastics (Delrin, polycarbonates, vinyl acetates), heat shrink, honeycomb panels, sealants, paints and paint additives, chemical conversion coatings and preparations (Alodine® and Alumiprep®), oils, lubricants, etc.

Reference Sections:

a. **Metal:** 1.0, 3.0, 4.0, 5.0, 6.0, 7.0, 9.0, 10.0, 13.0, 15.0, 17.0, 18.0, 20.0

b. **Paints, Sealants, Adhesives, Resins, Chemicals, etc.:** 1.0, 3.0, 4.0, 5.0, 6.0, 7.0, 9.0, 10.0, 15.0, 17.0, 18.0, 20.0, 23.0

C) Make/Modified Parts (Fabricated or Processed):

Parts or assemblies fabricated or processed by a vendor under design guidance requirements issued by UR engineering.

Reference Sections:

a. **Metal Fabrication:** 1.0, 3.0, 4.0, 5.0, 6.0, 7.0, 8.0, 9.0, 10.0, 11.0, 12.0, 13.0, 14.0, 15.0, 17.0, 18.0, 20.0, 21.0

b. **Metal Special Processing:** 1.0, 3.0, 5.0, 6.0, 7.0, 8.0, 9.0, 10.0, 13.0, 14.0, 15.0, 17.0, 18.0, 19.0, 20.0, 21.0

NOTE – Examples of special processes include, but are not limited to:

- Painting/Coating (e.g. Powder)
- Heat Treating
- Plating
- Soldering
- Welding/Brazing

c. **Non-Metal:** 1.0, 3.0, 4.0, 5.0, 6.0, 7.0, 8.0, 9.0, 10.0, 11.0, 12.0, 13.0, 14.0, 15.0, 17.0, 18.0, 20.0, 21.0, 23.0

D) Purchased Parts (Standard Catalog Parts):

Parts purchased from a vendor who controls all design and manufacturing, directly or indirectly and/or catalog parts.

Reference Sections: 1.0, 2.0, 3.0, 5.0, 6.0, 9.0, 10.0, 13.0, 15.0, 17.0, 18.0, 19.0, 20.0, 22.0, 23.0

E) Approved (FAA) Parts:

Parts that have an FAA Production approval by anyone other than Air Methods (e.g. PC/TC/PMA/TSO/LODA/STC).

Reference Sections: 1.0, 3.0, 5.0, 6.0, 9.0, 10.0, 13.0, 16.0, 17.0, 18.0, 20.0, 22.0, 23.0

F) Consumable/Shop Supplies:

Towels, commercial cleaning agents, absorbents, tape etc., that are not used to make parts or to integrate into aircraft installations or parts. No certs required.

Reference Sections: 23.0

Please reach out to us at URQualityAssurance@AirMethods.com with any questions or concerns.

Quality Assurance Codes:

Code	Description
1.0	<p><u>Certificate of Conformance Required:</u></p> <p>The Supplier (with whom UR has contracted via a Purchase Order/Agreement, aka Turnkey supplier) shall provide a certification of conformance for <u>each shipment</u> to the drawings and specifications referenced in this Purchase Order and/or in referenced drawings. The certification shall include the following at minimum:</p> <p>For Machined Parts</p> <ul style="list-style-type: none"> • Purchase Order Number <ul style="list-style-type: none"> ○ Turnkey Supplier's Special Process certs shall include the Turnkey supplier PO number • Part Number • Drawing Rev Level including any Engineering Change Orders (ECO). All ECO's that are stamped on the face of the drawing <u>and not already noted on the change block</u>, must be listed on the C of C, including all non-rolling or ECO's that are not applicable to the process being performed. • Quantity of Parts • Any documentation of nonconformance or deviation (see Code 7.0) – (Only for classification code C) • Company information (company letterhead or logo with name and address) • Name/signature and/or other information indicating authorization of person(s) issuing the certification of conformance • Turnkey Special Process certifications shall include all requirements listed on the governing drawing/ECO to include type, method and/or class, as well as the drawing part number and revision. Exceptions to part number inclusion may occur when raw material is heat treated/ baked as per requirements <p><u>For Special Process Certs (OSV)</u> Process Certifications – Include statement that processing was performed to the specification defined on the applicable drawing, including the type method or class, part number, and drawing revision. – (Only for classification codes B and C) <u>Exceptions to part number inclusion may occur when raw material is heat treated/ baked as per requirements</u></p>
2.0	<p><u>OEM's, Distributors, and Warehouses:</u></p> <p>OEM's, distributors and warehouses that supply products from OEM's, may submit a pack slip in lieu of a signed Certificate of Conformance. The pack slip shall reference at a minimum the following traceability requirements:</p> <ul style="list-style-type: none"> • Purchase Order Number • Part number • Quantity of parts • OEM Name • OEM Cage Code • <u>Statement of conformance confirming meeting all requirements</u>

Code	Description
3.0	<p><u>Sub-Tier Management:</u></p> <p>The Supplier assumes all responsibility for the deliverable item(s) and any associated documentation. In the event that the Supplier uses a third party in the fulfillment of this Purchase Order, the Supplier shall:</p> <ul style="list-style-type: none"> • Manage the sub-tier supplier • Provide sub-tier documentation to United Rotorcraft upon request • Flow the requirements of this document and any other documents or requirements listed on the PO to that sub-tier supplier. • Require that any Special Process sub-tier supplier of any process listed in Section C) b. on the first page of this document be certified by at least one accredited third party (e.g., ISO9001, AS9100, NADCAP) OR pass an audit performed by United Rotorcraft (Air Methods) Quality personnel.
4.0	<p><u>Raw Material Certification:</u></p> <ul style="list-style-type: none"> • Each lot of raw material must be kept separate from (is not to be intermixed with) subsequent lots of the same material. • Each shipment (not including assemblies) must be accompanied by at least one legible copy of the Raw Material Certification, and shall meet at least one of the following criteria: <ul style="list-style-type: none"> ○ Be from the Mill Source/OEM (preferred method), which lists Mill Source/OEM name and actual test values where applicable. ○ Be from the Distributor, which lists the name and address of the Mill Source/OEM, specification values with a statement that the material conforms to the specification. <u>Please note:</u> Some non-metal materials are not required to provide actual test results IAW industry standards unless specifically asked to do so via PO instructions. In these cases, certs that state "Typically Meets" IAW a particular industry standard will be acceptable. • Include documentation that the material is Mercury-Free (if applicable). • Supplier (including all sub-tiers) agrees to comply with the requirements of the Defense Federal Acquisition Supplement (DFARS) clause 252-225-7003 concerning the purchase of raw metallic materials. Additional information can be found in subsection 225.872-1 of (DFARS). • Supplier (including all sub-tiers) agrees to comply with requirements of DFAR 252.225-7008 and 252.224-7009 for the definitions of specialty metals and the permitted countries of origin. • Supplier (including all sub-tiers) agrees to comply with requirements of DFAR 252.225-7007, Prohibition on Acquisition of the United States Munitions List Items from Communist Chinese Military Companies. • Supplier (including all sub-tiers) agrees to comply with requirements of DFAR 252.225-7052, Restriction on the Acquisition of Certain Magnets, Tantalum and Tungsten. • The Supplier certifies that it will not provide United Rotorcraft with any parts or materials originating from a country that is under any form of economic sanctions by the United States at the time of purchase. At the time of this revision (K), this includes, but is not limited to, Russia.

Code	Description
5.0	<p><u>Configuration Management:</u></p> <p>All Items from Supplier shall be of the configuration depicted and described on the drawing. The Supplier shall notify Buyer immediately if the attached drawing does not represent the current characteristics and configuration of the item required.</p> <p>5.1 Order of Precedence:</p> <p>Should a conflict exist between requirements contained in this Purchase Order, precedence shall apply in the following order:</p> <ul style="list-style-type: none"> • Authorized changes to the Purchase Order • Purchase Order • Authorized changes to the drawing(s) • Drawing(s) <p>5.2 Engineering Information/Requests for Changes or Variance</p> <p>Refer to Code 7.0.</p> <p>5.3 Qualified Products List</p> <p>Any items applicable to a Government Qualified Products List/Database as defined by the specifications must be manufactured and traceable to a DLA-approved source.</p> <p>5.4 Part Marking/Identification</p> <p>All parts shall be marked in accordance with the drawing notes, as applicable. If a part is noted as “FAA-PMA” on the Purchase Order, the part(s) must be marked as a “PMA” part per the drawing notes, as applicable. If there is no part mark callout on the drawing, the part mark must still be completed IAW AMPS 020-0134 (if there are questions concerning the method of part mark in this instance, please submit a Supplier Concern Resolution Request (SCRR) IAW with Code 7.0 of this document).</p>
6.0	<p><u>Traceability, Identification and Control:</u></p> <p>The Supplier shall maintain positive traceability of parts/product throughout the manufacturing process (from raw material to delivery). Documented evidence of such shall be included with each shipment or otherwise available upon request by United Rotorcraft.</p>
7.0	<p><u>Material Review Board (MRB):</u></p> <p>MRB authority is not granted for any part or product for which United Rotorcraft (Air Methods) has design authority. Any nonconformance or deviation from drawings, specifications, or other Purchase Order requirements must be reported to United Rotorcraft (Air Methods) and submitted for disposition. This includes any defects or non-conformances noted after delivery. A dispositioned copy of the Supplier Concern Resolution Request (SCRR) must accompany any shipments to United Rotorcraft (Air Methods).</p> <p>The document to be used for submission of nonconformance or deviation, or to request information from Engineering, is the Supplier Concern Resolution Request (SCRR) (Form F200-QAS-QMS-3-3). The current revision of this form along with its instructions can be found on the United Rotorcraft Supplier Portal: https://www.unitedrotorcraft.com/supplier-portal/</p> <p>Items dispositioned as Scrap must be positively controlled until returned to United Rotorcraft or rendered unusable unless indicated otherwise on the SCRR.</p>

Code	Description
8.0	<p><u>Re-Submission of Rejected Material (Rework/Repair):</u></p> <p>All items rejected by United Rotorcraft (Air Methods) and re-submitted by the Supplier for inspection after any rework/repair shall reference any United Rotorcraft (Air Methods) rejection Non-Conformance Report number (NCR, SCRR, etc.) or RMA number on all applicable certification documentation.</p>
9.0	<p><u>Packaging/Shipping:</u></p> <p>All parts must be packaged in a manner to preserve product conformance and to prevent damage during handling and transit.</p> <p>9.1 Cleanliness and Preservation</p> <p>The Supplier shall only supply parts that are free from corrosion or contamination that would risk compromise of the performance of the part/product. Any openings (e.g. electrical components) will be appropriately capped to prevent contamination.</p> <p>9.2 ESD Packaging</p> <p>Any parts, assemblies or equipment as defined by MIL-STD-1686 are to be handled in accordance to requirements specified by that standard.</p> <p>9.3 Hazardous Materials</p> <p>Such materials shall be clearly packaged and labeled per current, applicable regulations and be shipped with the corresponding Materials Safety Data Sheet (MSDS).</p>
10.0	<p><u>Record Retention:</u></p> <p>Unless otherwise noted on the Purchase Order, the Supplier is required to maintain all production records for a minimum of 5 years for Non-critical parts and 10 years for critical parts. Prior to discarding, transferring to another facility, or destruction of such records, the Supplier shall notify United Rotorcraft (Air Methods) <u>in writing</u> and allow United Rotorcraft (Air Methods) the opportunity to gain possession of such records, including applicable records at any Sub-Tier sources.</p>

Code	Description
11.0	<p><u>Inspection:</u></p> <p>If required by this Purchase Order, the Supplier shall inspect 100% of the parts produced for this Purchasing Agreement to all drawing characteristics, drawing notes and Purchase Order requirements and will maintain records of the following:</p> <ul style="list-style-type: none"> • Supplier name and address of production • Purchase Order number and line number • Item number, description, and revision as they appear on the Purchase Order • Lot quantity • Material certificates (where applicable) • Special process certifications (where applicable) • First Article test reports (where applicable), to include records meeting AS9102 requirements (reference Code 12.0) • Production (in-process, final) test reports (where applicable), to include methods/equipment used to perform inspection and actual numerical values obtained • Printed name, signature and date for the inspector(s) <p>Records of inspection shall be available to United Rotorcraft (Air Methods) upon request.</p> <p><u>11.1 Measuring and Test Equipment</u></p> <p>The Supplier shall establish and maintain a documented calibration system to verify conformity of all measuring and test equipment with traceability to the National Institute of Standards and Technology (NIST). This system shall be compliant with current ISO9001 or AS9100, or otherwise approved by United Rotorcraft (Air Methods).</p>

Code	Description
12.0	<p><u>First Article Inspection:</u></p> <p>The Supplier shall perform a First Article Inspection (FAI) in accordance with United Rotorcraft (Air Methods) and AS9102 requirements. An FAI shall be performed on a new product representative of the first production run.</p> <ul style="list-style-type: none"> • For assemblies, the assembly level FAI shall be performed on those characteristics specified on the assembly level drawing or DPD and should reference each sub-assembly and/or detail FAIs. • Prototype parts shall not be used, or parts manufactured using methods different from those intended for the normal production process for the FAI. <p>An AS9102 full FAI, or partial (delta) FAI shall be performed for affected characteristics when any of the following is met:</p> <ul style="list-style-type: none"> • A change in the design affecting fit, form or function of the part. • A change of supplier(s), process(s), inspection method(s), location of supplier, tooling or materials that can potentially affect fit, form or function. • A change in numerical control program or translation to another media that can potentially affect fit, form or function. • A natural or man-made event, which may adversely affect the manufacturing process. • An implementation of corrective action required to complete a previous FAI (Code 8.0 applies) • A lapse in production for two years shall require an update for any characteristics that may be impacted by the inactivity. This lapse is from the completion of last production operation to the actual restart of production. Or as specified by the customer. <p>Suppliers shall use the current revision of AS9102 forms 1, 2 and 3 to record their results. Suppliers shall provide a “ballooned” drawing for all features, including dimensions and notes, with every FAI. FAI reports shall be included with applicable certification documents.</p>

Code	Description
13.0	<p><u>Suppliers Quality Control System:</u></p> <p>13.1 Notification Responsibilities</p> <p>The Supplier shall notify United Rotorcraft (Air Methods) <u>in writing</u> for:</p> <ul style="list-style-type: none"> • Significant change in organizational structure (e.g. Quality or Operations management) • Change or update in the Quality System (e.g. new or updated registration/certificate) • Change in facility where the product listed in this Purchase Order is manufactured • Planned change to the manufacturing process (e.g. obsolescence) • Products, articles, or services that have been released from or provided by the supplier and subsequently found not to conform to the production approval holder's requirements. <p>Failure to notify United Rotorcraft (Air Methods) in a timely manner may result in an on-site audit or jeopardize future Purchase Order rewards.</p> <p>13.2 Supplier Monitoring and Rating</p> <p>United Rotorcraft (Air Methods) monitors and rates suppliers based on product quality (first-pass yield), on-time delivery, responsiveness of the supplier, and Buyer assessments. Suppliers that fall below an established level of performance may be subject to on-site audit, corrective action request, or disqualification.</p> <p>13.3 Quality Management System</p> <p>The Supplier shall maintain a quality management system that is acceptable to United Rotorcraft (Air Methods). ISO9001, AS9100 or equivalent is preferred.</p> <p>Note: Per United Rotorcraft procedures, special process suppliers (see page 1, Class C, b) are required to be certified to ISO9001, AS9100, NADCAP or equivalent, OR pass an audit performed by United Rotorcraft (Air Methods) Quality personnel.</p> <p>13.4 Corrective Action</p> <p>Suppliers must respond to Corrective Action Requests within 30 days. Failure to respond may result in financial penalties, up to and including removal as an approved supplier.</p>
14.0	<p><u>Source Inspection:</u></p> <p>Source inspection is applicable only when notes are added to the Purchase Order invoking this clause. Source inspection requires a United Rotorcraft (Air Methods) representative to inspect the product for approval at the Supplier's location prior to shipment. Please provide notification 3 to 5 days prior to the product being ready for inspection when requested/notified by a designated United Rotorcraft (Air Methods) representative.</p>
15.0	<p><u>Military Specification Items:</u></p> <p>The current revision at the time of placing this Purchase Order applies unless otherwise notified.</p>

Code	Description
16.0	<p><u>FAA Repair Station:</u></p> <p>The Supplier is <u>required</u> to be a FAA-certified Repair Station. All shipments <u>MUST</u> include the following <i>at minimum</i>:</p> <ul style="list-style-type: none"> • FAA form 8130-3 tag or appropriate return to service documentation • Signed/approved 'Return to Service' Tag • Repair/overhaul report (containing actions performed, to what document, and at what revision) • Test data (if applicable) <p><u>TSO Supplier:</u></p> <p>Documentation is required indicating that the TSO part was built within an FAA-approved manufacturing system.</p> <p><u>PMA Supplier:</u></p> <p>Documentation is required indicating that the PMA holder has built the part within a FAA-approved manufacturing system. This documentation shall also indicate that there are no outstanding MRB actions associated with the part.</p> <p><u>STC Supplier:</u></p> <p>An STC supplier may not be the STC holder and therefore not the responsible entity to provide written permission for the end user to utilize the STC product (14 CFR § 21.120). However, all STC suppliers must obtain adequate data and documents from the STC holder/owner to ensure that all required documents are delivered with the STC purchase to United Rotorcraft. See STC Holder section for details of required documents.</p> <p><u>STC Holder:</u></p> <p>An STC Holder must deliver, or provide adequate access to, the following documents:</p> <ul style="list-style-type: none"> • STC Written Permission as per 14 CFR § 21.120 • STC documents required by the approved STC documents, such as: • Install instructions, • Instructions for Continued Airworthiness (ICA), • Operation instructions (Flight Manual Supplement (FMS)), • Other requirements as specified by the STC documents
17.0	<p><u>Documentation Language:</u></p> <p>All documentation must be submitted in English.</p>
18.0	<p><u>Right of Access:</u></p> <p>United Rotorcraft (Air Methods) and its Customers and Regulators (e.g. FAA, DOD) reserve the right to perform inspection of product, witness testing, and/or review manufacturing and inspection processes at any one of the Supplier's or Supplier's sub-tier facilities at which any part of the processes used to fulfill this Purchase Order have been completed. In addition, the Supplier will make available any related inspection equipment, records, technical data, or process documentation. Such activities may be requested at any point during execution of this Purchase Order at no additional cost to United Rotorcraft (Air Methods).</p>

Code	Description
19.0	<p><u>Lead Free Electronic Components:</u></p> <p>A Lead Free Control Plan (“LFCP”) is required from suppliers of Materials that include lead-free materials. The LFCP shall:</p> <ul style="list-style-type: none"> • Follow the guidelines set forth in GEIA-STD-0005-1, “Performance Standard for Aerospace and High Performance Electronic Systems Containing Lead-Free Solder” or its equivalent. • Include tin whisker mitigation plans in accordance with GEIA-STD-0005-2, “Standard for Mitigating the Effects of Tin Whiskers in Aerospace and High Performance Electronic Systems” or its equivalent, at control level 2C or equivalent. • Include any special design considerations, manufacturing process controls, test and qualification requirements, quality inspection and screening, marking and identification, maintenance and repair processes, and any other steps taken by the Supplier/sub-tier supplier to mitigate risks.
20.0	<p><u>Safety, Compliance, and Ethics:</u></p> <p>Per current AS9100 Requirements, suppliers shall ensure that their employees are aware of:</p> <ul style="list-style-type: none"> • Their contribution to United Rotorcraft (Air Methods) product conformity. • Their contribution to United Rotorcraft (Air Methods) product safety. • The importance of ethical behavior.
21.0	<p><u>Handling and Control of Government Property</u></p> <p>General Overview/Responsibilities In Accordance With FAR52.245</p> <ul style="list-style-type: none"> • All Government Property must be properly stored and physically segregated from all other property to prevent loss, damage, or degradation. • Subject to terms of the contract, supplier may be liable for shortages, loss, damages, or destruction of government property • Supplier shall ensure that government materials are clearly identified/ tagged and tracked at all times, from receipt to shipping and that tracking records are maintained IAW FAR 52.245-1 (f) (1) (iii). • Suppliers shall have a process to enable the prompt recognition, investigation, disclosure and reporting of loss of Government property.

Code	Description
22.0	<p>Requirement for Source Control Drawings for Commercial Off The Shelf (COTS), readily available commercial products that are sold in the commercial marketplace and used or procured by the government or aviation industry entities without modification in the same form as available to the general public.</p> <p>Applicable to OEM, design owners and authorized distributors.</p> <ul style="list-style-type: none"> Source Control Drawings (SCDs): Source Control Drawings shall be provided, meeting the following minimum criteria: <ol style="list-style-type: none"> OML Reference Dimensions: The SCDs must include Overall Material Length (OML) reference dimensions for all relevant assemblies. Interface Definitions: Specific interfaces (machine-to-machine) between the COTS component and any other system component must be clearly defined in the SCDs. Weight & CG Details: Assembly Weight and Center of Gravity (CG) details for each component must be included. Material Type and Uses: The SCDs must list all material types used in the component, along with their designated uses/ applications. OEM Testing Standards/Specifications: The SCDs must include references to or details of the OEM's applicable testing standards and specifications. OEM Revision Control: United Rotorcraft must be added to the OEM's Revision Control List. When updates or changes to the SCDs are made, United Rotorcraft must be notified in writing within 30 days of the date of revision change. Submit notification to the buyer of record. <ol style="list-style-type: none"> SCD Review and Acceptance: Upon receipt of submission of revised SCDs to United Rotorcraft, UR Engineering & Certification will review, accept or deny the SCD revision based upon the FAA/ CAA certification basis of products. Any denial of a SCD revision indicates that the supplier must conform future submissions of qualifying product to the approved SCD revision configuration. Submission against UR P.O.s: Should any changes to a qualifying SCD be proposed by the Original Equipment Manufacturer (OEM), design holder, or authorized supplier after the issuance date of a Purchase Order (PO) for the qualifying product, the supplier must adhere to the SCD configuration approved by UR and specified in the PO at the time of its issuance. This ensures that UR inspectors can effectively perform receiving inspections on the qualifying products. Once a PO is active and products are outstanding under it, no revisions to the SCD will be accepted. Any revisions to the SCD must be completed and approved before the issuance of a PO for qualifying product(s), or after receipt of all outstanding orders Exceptions: Supplier exceptions will be processed via SCRR Form F200-QMS-QAS-3-3, reference Code 7.

23.0

Shelf-Life Products

1. Purpose

This code defines the requirements for the control, labeling, documentation, and delivery of shelf-life limited materials supplied to United Rotorcraft, to ensure compliance with aerospace quality and regulatory standards.

2. Scope

Applies to all shelf-life controlled materials, including but not limited to:

- Adhesives, sealants, lubricants
- Paints, primers, and coatings
- Rubber components (o-rings, gaskets, seals)
- Elastomeric and polymeric compounds
- Resin systems, tapes, films, and potting compounds

3. Shelf-Life Control Requirements

3.1 Minimum Shelf-Life at Delivery

- Materials must have **at least 75% of their total shelf life remaining** upon receipt at United Rotorcraft.
- Deliveries with less than 75% shelf life remaining will be **rejected**, unless prior written approval has been granted.

3.2 Labeling Requirements

Each unit (inner and outer packaging) must be clearly labeled with the following:

- Manufacturer's Name
- Product Name / Part Number
- Batch or Lot Number
- Date of Manufacture (DOM)
- Expiration Date (DOE) or Use-By Date
- Shelf Life (in months or years)
- Recommended Storage Conditions (e.g., temperature, humidity)

3.3 Certificate of Conformance (C of C)

All shipments must be accompanied by a **Certificate of Conformance** or **Material Certification** including:

- Product Identification (as labeled)
- Date of Manufacture and Expiration Date
- Confirmation of proper storage conditions
- Certification that the material is within its qualified shelf life at the time of shipment

3.4 Packaging and Shipping

- Materials shall be packaged to prevent degradation due to moisture, temperature, or contamination.
- Products requiring cold storage or refrigeration must be shipped in validated, temperature-controlled containers with tamper-evident seals.

Code	Description
	<ul style="list-style-type: none"> • If specified, temperature recorders or indicators must accompany the shipment. <p>4. Storage Conditions & Handling</p> <ul style="list-style-type: none"> • Suppliers must store and handle shelf-life materials in accordance with the manufacturer's specifications. • Temperature- or humidity-sensitive products must be monitored with calibrated equipment and logs maintained. <p>5. Nonconformance & Disposition</p> <ul style="list-style-type: none"> • Shelf-life materials received out of tolerance, mislabeled, or without complete documentation will be quarantined and rejected. • Suppliers are responsible for returns, replacement, and any costs associated with production delays due to shelf life nonconformances. • Repeated violations may result in supplier disqualification or corrective action requests (SCARs). <p>6. Exceptions & Approvals</p> <ul style="list-style-type: none"> • Any deviation from these requirements requires written authorization from United Rotorcraft in the form of an SCRR (Form F200-QMS-QAS-3-3) Supplier Concern Resolution Request • Verbal agreements are not considered valid.